



Welcome!

We're glad to be your partner on this journey, and we look forward to a long and healthy relationship with you. Making the most of your Added Choice membership is as easy as 1-2-3.

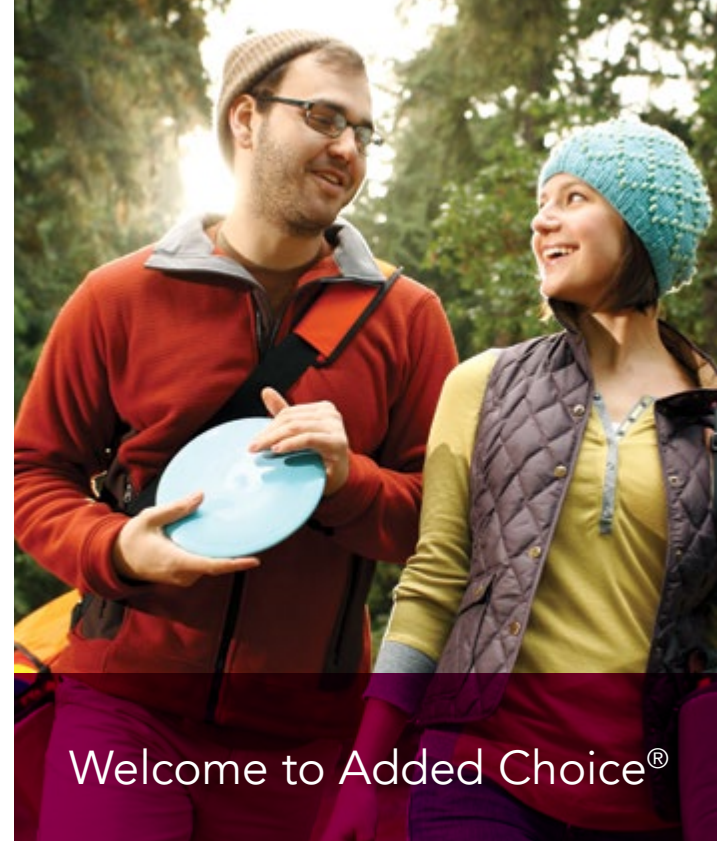
Have questions? We're here to help.

Monday through Friday, 8 a.m. to 6 p.m.

Added Choice
Contact Center **1-866-616-0047**

TTY **711**

Language
interpretation services ... **1-800-324-8010**



Welcome to Added Choice®



3 easy steps to get started

kp.org/addedchoice

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1

Select a tier and choose a doctor

You have 3 levels of coverage, called tiers, which you can select from when you get care. The tiers determine which health care providers you see, which medical facilities you use, and how much you pay. You may choose a different tier each time you get care.

Tier 1: Select providers

Choose a provider from Kaiser Permanente or The Portland Clinic, when you are in the Kaiser Permanente Northwest service area. Learn more at kp.org/facilities.

Tier 2: PPO providers

Choose a preferred provider from your plan's First Choice Health Network, with providers and facilities located throughout Oregon and Washington. To find a PPO provider or find out if your provider is in the First Choice

Health Network, visit kp.org/addedchoice or call the dedicated Added Choice Contact

Center at **1-866-616-0047**.

Tier 3: Non-participating providers

Choose to see a licensed provider who is not a select or PPO provider. If you are unsure whether your provider falls under the non-participating category, give us a call at **1-866-616-0047**.

2

Transfer your prescriptions

We're here to help you transition your prescriptions. With Added Choice, you have several options of where to fill your prescriptions.

- **MedImpact pharmacy network:**
This includes most national pharmacy chains and many local pharmacies. To find a MedImpact network pharmacy, visit <https://mp.medimpact.com/pharmacylocator> (select General Pharmacy Locator) or call **1-800-788-2949**.
- **Kaiser Permanente:**
Have your prescription information handy, and we'll take care of the rest. Simply give us a call at **1-866-616-0047**. To find out if a medication is on our formulary (list of covered drugs), visit kp.org/formulary.

As an Added Choice member, you may also use the Kaiser Permanente mail-order pharmacy for your prescriptions that are included in our formulary. Most medications are available as a 3-month supply for the cost of 2, and shipping is free. Visit kp.org/refill to register.

3

Register on kp.org

Once your coverage begins, you can register on kp.org to manage your health plan and improve your health anytime, anywhere.

After you register, you will be able to:

- Access your digital member ID card.
- View your *Evidence of Coverage (EOC)*.
- Use health care tools and resources.
- Take advantage of online wellness programs.
- Schedule routine appointments.
- Refill most mail order prescriptions.

Just go to kp.org/register to get started.

Please make sure your provider has this information upon your first visit.

Mail claims to: Kaiser Permanente
National Claims Administration — Northwest,
PO Box 370050, Denver,
CO 80237-9998

To confirm eligibility or benefits, call
our Added Choice Contact Center at
1-866-616-0047.

For required preauthorization, call
1-855-281-1840.