

## *23rd Annual Ethics CLE*

**Conscious Communication® to  
Facilitate Equal Access to Justice:  
*Dealing with People You Can't Stand;  
How to Bring Out the Best in People  
at Their Worst***

**Dr. Rick Brinkman**

**8:45 – 12:00    3.25 Access to Justice Credits**

**Ethics in the Ether:  
*Social Networking and Other "High  
Tech" Professional Responsibility Issues***

**1:00 – 4:00    3 Ethics Credits**

**Everything (or Most Things)  
You Want to Know About  
Child Abuse Reporting**

**4:05 – 5:05    1 Child Abuse Rep Credit**

**FRIDAY, NOVEMBER 5, 2010**

Oregon Convention Center  
777 NE Martin Luther King Jr. Blvd.  
Portland, Oregon

# Conscious Communication® to Facilitate Equal Access to Justice: *Dealing with People You Can't Stand; How to Bring Out the Best in People at Their Worst*

Dr. Rick Brinkman

3.25 Access to Justice Credits

8:15 LATE REGISTRATION AND DISTRIBUTION OF MATERIALS

8:40 WELCOME AND INTRODUCTION

– *Hon. Robert D. Durham, Oregon Supreme Court*

8:45–12:00 **Conscious Communication® to Facilitate Equal Access to Justice**

*There will be a 15-minute break during this session.*

- The four choices you have when interacting with people and the overall strategy to be successful with people
- The lens of understanding—why do people act the way they do, what causes them to be stressed out
- Basic training: the communication skills you unconsciously use when effective communication is naturally happening
- A walk on the wild side: strategies for the ten stress behaviors
- Sniping: sarcasm, distractions, sabotage, to your face or behind your back
- Know-it-all behavior: when people don't listen, dominate conversations, are condescending
- Think-they-know-it-all behavior: when people don't listen, dominate, act like they know what they are talking about but really don't
- Grenade tantrums: irrational tantrums, explosiveness, volatility
- Whining and negativity: everything is wrong, nothing is right, and it's always that way
- Yes and maybe behaviors: people are agreeable on the surface but you don't know where they really stand
- Nothing behaviors: when people literally say nothing
- Changing your attitude and reactions to people

**DR. RICK BRINKMAN** has been touring nationally and internationally since 1980 sharing his human behavior insights and practical communication strategies in his trademark entertaining and educational style. He is the coauthor of *Dealing With People You Can't Stand*, an international best seller translated into 20 languages. In 1988 he was one of only 15 people selected by the Tom Peters Group to present the "In Search of Excellence and Thriving on Chaos" programs. He is a regularly featured speaker for many associations and corporations. Some of his recent clients include the Under Secretary of Defense and staff, the astronauts at NASA, LucasFilm, and the FBI.

# Ethics in the Ether: *Social Networking and Other “High Tech” Professional Responsibility Issues*

3 Ethics Credits

1:00–2:00 **Recent Developments Regarding Oregon’s Rules of Professional Conduct**

- Recent case law
- Recent ethics opinions
- Emerging issues
  - **Christopher R. Hardman**,  
Law Office of C.R. Hardman
  - **Jeffrey D. Sapiro**,  
Disciplinary Counsel, Oregon State Bar

2:00–2:15 BREAK

2:15–4:00 **Ethics in the Ether: *Social Networking and Other “High Tech” Professional Responsibility Issues***

- Adopting strategies to reduce the risks of online activity
  - Using the internet as an investigative tool in criminal and civil matters
  - The ethics of “friending”—ex parte contact, attorney-client privilege, and related issues
  - Electronic communication with represented persons
    - Attorney-client privilege and privacy issues when employees use employer-owned systems
    - The evolving law of inadvertently produced and stolen documents
- Moderator: **Peter R. Jarvis**, *Hinshaw & Culbertson LLP*  
– **David H. Angeli**, *Angeli Law Group LLC*  
– **David J. Elkanich**, *Hinshaw & Culbertson LLP*  
– **Dayna E. Underhill**, *Hinshaw & Culbertson LLP*

# Everything (or Most Things) You Want to Know About Child Abuse Reporting

1 Child Abuse Reporting Credit

4:05–5:05 **Everything (or Most Things) You Want to Know About Child Abuse Reporting**

- Why do I have to do this if I don’t represent children or families?
- I’m not a doctor, how do I know what constitutes abuse?
- What is “reasonable cause”?
- Are there exceptions to the reporting duty?
- What will happen if I report and I’m wrong?
- What will happen if I don’t report?
  - **Helen M. Hierschbiel**, General Counsel, Oregon State Bar

# 23<sup>rd</sup> Annual Ethics CLE

**Friday, November 5, 2010**

**Oregon Convention Center**

**777 NE MLK Jr. Blvd.**

## **MCLE CREDIT**

*Conscious Communication*® will receive **3.25** Access to Justice credits. *Ethics in the Ether* will receive **3** Ethics credits. *Child Abuse Reporting* will receive **1** Child Abuse Reporting credit.

## **PROGRAM PRODUCTS**

Even if you cannot attend, you can still get the program on CDs or DVDs. Use the order form in this brochure to order your set today! OLI Annual Passholders may purchase OLI program products at 50% off the full retail price.

## **CONFIRMATION**

Confirmation will be sent via e-mail.

## **CANCELLATION POLICY**

Tuition minus a \$20 handling charge will be refunded if the cancellation request is *written and received* by Monday, November 1, 2010.

## **NEED ASSISTANCE?**

If you are a person with a disability, please let OLI know in time to make any necessary accommodations for you.

## **TUITION ASSISTANCE**

A limited number of scholarships are available based on financial need. Contact OLI.

## **QUESTIONS?**

Please call OLI at (503) 768-6580 in Portland or toll-free in Oregon at (800) 222-8213, e-mail us at [oli@lclark.edu](mailto:oli@lclark.edu), or visit our website at [www.lclark.edu/org/oli](http://www.lclark.edu/org/oli).

## **VIDEO REPLAYS**

Please register at least one week prior to the replay date.

### **Bend – 11/19/10**

**Conscious Communication**® – 8:30 a.m.

**Ethics in the Ether** – 12:30 p.m.

**Child Abuse Reporting** – 3:30 p.m.

Bryant Lovlien & Jarvis

591 Mill View Way

### **Eugene – 11/12/10**

**Conscious Communication**® – 8:30 a.m.

**Ethics in the Ether** – 12:30 p.m.

**Child Abuse Reporting** – 3:30 p.m.

Harrang Long Gary & Rudnick PC

360 East 10th Avenue, Ste. 300

### **Medford – 11/12/10**

**Conscious Communication**® – 8:30 a.m.

**Ethics in the Ether** – 12:30 p.m.

**Child Abuse Reporting** – 3:30 p.m.

Kellington Krack Richmond Blackhurst & Glatte LLP

23 Newtown Street

### **Portland – 12/1/10**

**Conscious Communication**® – 8:30 a.m.

**Ethics in the Ether** – 12:30 p.m.

**Child Abuse Reporting** – 3:30 p.m.

Oregon Law Institute

Gus J. Solomon Courthouse

620 SW Main Street, Ste. 706

## **Have you purchased your 2010–2011 OLI Annual Pass?**

**Start the first of any month, from September 1, 2010 through January 1, 2011, and your OLI Pass is good for the next 365 days. For information about the OLI Annual Pass, visit our website at [www.lclark.edu/org/oli](http://www.lclark.edu/org/oli).**

**23<sup>rd</sup> Annual Ethics CLE**

Friday, November 5, 2010

Name

OSB No. or Profession

Firm/Organization

Street Address

City/State/Zip

Phone

E-Mail

Please "✓" appropriate box below:

- Live presentation
- Video replay. Location: \_\_\_\_\_ Date: \_\_\_\_\_  
Please register at least one week prior to the replay date.

**TUITION** *Prices apply to live and video replays.***ALL THREE SESSIONS:**

- \$189** Early registration (*received by November 1, 2010*)
- \$95** Legal aid attorneys (*received by November 1, 2010*)
- \$25** OLI Annual Passholder (OLI Pass No. \_\_\_\_\_)
- \$20** Add to above tuition if registration received *after November 1, 2010*

**INDIVIDUAL SESSIONS:**

- Conscious Communication*<sup>®</sup>
- \$139** Early registration (*received by November 1, 2010*)
- \$15** OLI Annual Passholder (OLI Pass No. \_\_\_\_\_)
- Ethics in the Ether*
- \$139** Early registration (*received by November 1, 2010*)
- \$15** OLI Annual Passholder (OLI Pass No. \_\_\_\_\_)
- Child Abuse Reporting*
- \$35** Early registration (*received by November 1, 2010*)
- \$15** OLI Annual Passholder (OLI Pass No. \_\_\_\_\_)
- \$20** Add to above tuition if registration received *after November 1, 2010*

**PRODUCT ORDER** *I am unable to attend. Please send me:***All Three Sessions:**

- \$219** Audio CDs and materials
- \$319** DVDs and materials

*Ethics in the Ether*

- \$149** Audio CDs and materials
- \$189** DVDs and materials

*Conscious Communication*<sup>®</sup>

- \$149** Audio CDs and materials
- \$189** DVDs and materials

*Child Abuse Reporting*

- \$35** Audio CDs and materials

- OREGON RULES OF PROFESSIONAL CONDUCT ANNOTATED (OLI 6th ed 2010) at \$60/copy  
Number of copies \_\_\_\_\_
- Deduct 50% from product order if you are an OLI Passholder (OLI Pass No. \_\_\_\_\_)
- \$7.00** *Note: Add \$7.00 shipping & handling fee to above product orders.*

ENCLOSED IS \$ \_\_\_\_\_ BY:

- Check payable to Oregon Law Institute (OLI)
- Credit Card: Acct. # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_  
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620 SW Main Street, Ste. 706  
Portland, OR 97205-3037

...or fax (503-768-6585) or e-mail  
(oli@lclark.edu) this registration  
form to OLI, including credit  
card information.