

## Got Kaiser? What LC Families with Kaiser HMO Need to Know

Each year, Lewis & Clark welcomes to campus many students covered by Kaiser Permanente Health Plans. There is important information that these students and their families need to know.

1. Many services at our on-campus Health Service are free to students. These free services include consultation with medical providers. But some of our services, such as prescriptions, lab work and certain other procedures, have a fee associated with them. Because the Health Service is not a Kaiser facility, Kaiser will not reimburse students for any changes incurred at the Health Service. Charges students incur at the Health Service are automatically billed to students' accounts.
2. Our experience is that families who have Kaiser coverage from geographic areas outside the Portland area must contact Kaiser to obtain guest privileges in order that their student can be seen at Kaiser facilities in Portland. We encourage you to contact Kaiser as soon as possible for more information.
3. Please be aware that there is not a Kaiser facility in the immediate vicinity of the college. It can be challenging for students to get to Kaiser facilities for appointments, lab work, urgent care or medications, especially if students are feeling unwell. The two major Kaiser facilities that are nearest to campus and most accessible via public transportation are:

### **Beaverton Medical Office**

4855 SW Western Ave, Beaverton, OR 97005  
Distance from campus: 4.9 miles  
503-643-7565

### **Interstate Medical Office**

3600 North Interstate Ave., Portland, OR 97227  
Distance from campus: 6.7 miles  
503-285-9321

- Please note that it can take an hour or more to reach either of these facilities via public transportation. To learn more about how to reach one of these facilities from campus, visit [www.trimet.org](http://www.trimet.org). Lewis & Clark also offers a free shuttle (called "The Pioneer Express," runs hourly, more or less) to all LC students that loops from campus to downtown Portland, where students can connect to other public transportation.
  - Lewis & Clark students can also subscribe to Zipcar, an hourly car rental program. Several cars are available on campus which students can reserve and use to travel to health care offices. However, the number of cars is limited, so cars are not always available.
4. Due to the limitations of Kaiser care, some families opt to enroll their student in another health care plan. One of these options is the Lewis & Clark Student Health Insurance policy. This policy provides for comprehensive care in Portland, and even reimburses at 100% for covered services provided at our Health Service. For more information about the Lewis & Clark Student Health Insurance plan, visit our website:

[www.lclark.edu/offices/student\\_health\\_services/insurance](http://www.lclark.edu/offices/student_health_services/insurance)

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