

## ***What is the benefit of Childcare Resources that Cascade Centers EAP offers?***

Cascade EAP offers support for you when you are looking for Childcare. Your specialist will work with you to provide customized information based on your request.

## ***What happens when I call Cascade EAP for Childcare Resources?***

**Assessing your needs:** Cascade will gather information from you based on the following:

- **Whom:** How many children, age (DOB), gender, any special needs, potty trained, etc.?
- **Schedule & Duration:** Do you need full-time or part-time care? What hours / days do you need? When would you like care to start?
- **Cost:** What is your monthly budget? Do you need information for financial assistance?
- **Location:** Where would you like care? We suggest the initial search to include two zip codes. Search criteria can be expanded if options are limited within your area.
- **Preference:** With which type of program are you more comfortable? Ex: Center or In-Home Family?

*\*Many In-home Family childcare providers do not offer part-time care.*

## **FAQ**

How does Cascade EAP locate Childcare Providers?

*Cascade utilizes State Registries to locate licensed providers who meet your criteria.*

*Cascade makes every priority to locate providers with no history of complaints, non-compliance issues within the State or injures reported (\*If supplied by your state).*

*Our Work-Life Specialists contact care providers that meet these criteria to determine availability based on your specific criteria.*

*Within 3-5 days, we then provide a list of options to the member. This saves you time with the initial research and allows you to make a decision based on the specific needs of your family.*

What happens when there are no childcare providers in my area that fit my preferred criteria?

*We do our best to find providers who have availability, and meet the criteria listed above. Some common reasons why we might not find a provider are: a shortage in rural or high-demand areas, providers having limited availability or not able to match times/days, locations and/or budget needs of the member. Typically, under the age of 2 is the most difficult age to find care, due to State regulated provider-to-child ratios.*

Do you find nannies?

*We can provide resources for nanny service agencies nearest to the area that you are desiring care.*

Do you find babysitters?

*We do not have a list of specific babysitters. Many clients have success with care.com, a fee-based website to search childcare providers in your area. Cascade Centers can also help find options for commercial drop-in care in your area, if available.*

Can I get help for paying for childcare?

*We can provide you with information on how to apply for financial assistance through your State of residence.*

Does Cascade Centers have a relationship with any care providers?

*Cascade Centers provides resources to our clients based on publicly available information. We do not provide an endorsement for any particular care provider.*

When can I expect my resources?

*We will email you resources within 3-5 business days.*