Important information about Covid-19 Rapid Testing for Symptomatic Students at the Health Service

- In the Health Service, we provide molecular rapid testing, with results to you in typically about 15 minutes. In the community, if you can find a rapid test, it is more likely to be an antigen test, which is not quite as accurate as a molecular test.
- The cost for a Covid-19 test at the Health Service is generally $55. That cost is charged to your student account.
- Students can choose to submit the charge for their Covid-19 test to their insurance company for reimbursement.
  - If you are enrolled in the student health insurance plan through PacificSource - You will be reimbursed for the full cost of the test, as long as you print your receipt and submit it to PacificSource within 90 days of your test date.
  - If you are not enrolled in the student health insurance plan through PacificSource but have other health insurance coverage: You will need to contact member services with your insurance company to determine how much your insurance will pay toward the cost of testing at the Health Service, and how to submit a receipt for reimbursement. The phone number to contact member services is usually listed on the back of your insurance card.
- Please be aware the Oregon Health Plan (i.e., OHP, Medicaid programs) will not reimburse anything toward the cost of testing at the Health Service. Check out our FAQ webpage for community resources where OHP patients can be tested, or call 211.
- If, due to insurance or other concerns, you would prefer to be tested off-campus, there are many testing options in the Portland community. Visit our FAQ webpage for more information about off-campus testing options, or call 211. Bear in mind that if you test off-campus, you run the risk of receiving a positive diagnosis and then having to get back to campus while not exposing anyone else to your illness. The College does not provide this transportation.

How to print a receipt in the Health Information Portal to file with your health insurance

1. Login to the Health Information Portal: https://lclark.medicatconnect.com/
2. Click on $ Statements in the top menu bar:

3. Click on the statement that matches the date of your Covid-19 test.
4. The statement will look similar to the one on the reverse side of this page. Information from the statement that is needed by your insurance company for reimbursement: Tax ID (listed as Federal ID on the statement), NPI, Provider name/address/phone, CPT Code, ICD-10 Code (listed under Diagnosis) Date of service, and Charge amount.
5. For students on the student health insurance plan through PacificSource - locate the Health Claim Reimbursement Form.
   a. You can download this form from their website, PacificSource.com > For Our Members > Forms and Materials. All claims for benefits must be turned in to PacificSource within 90 days of the date of service. The claim form includes instructions for submitting the form.

6. For students who are enrolled in another insurance plan - contact Member Services (phone number is typically listed on the back of your insurance card) and ask for a Health Claim Reimbursement Form. It will likely be on their website for you to download. Also, be sure you understand HOW to file for reimbursement (e.g., the address to send your claim to, the timeframe for submitting a claim).

*Note that the above information applies only to testing services for symptomatic students, not to 1) students requesting testing related to travel, or 2) students needing testing because they have been exposed as close contacts. Prices for travel-related testing may vary, depending on the type of test required. Testing for close contacts is offered by the Office of Health Promotion & Wellness (not the Health Service), and is free when the testing is conducted on-campus and recommended by Wellness staff.